

SOARScholars®

Setting Up Online Accounts

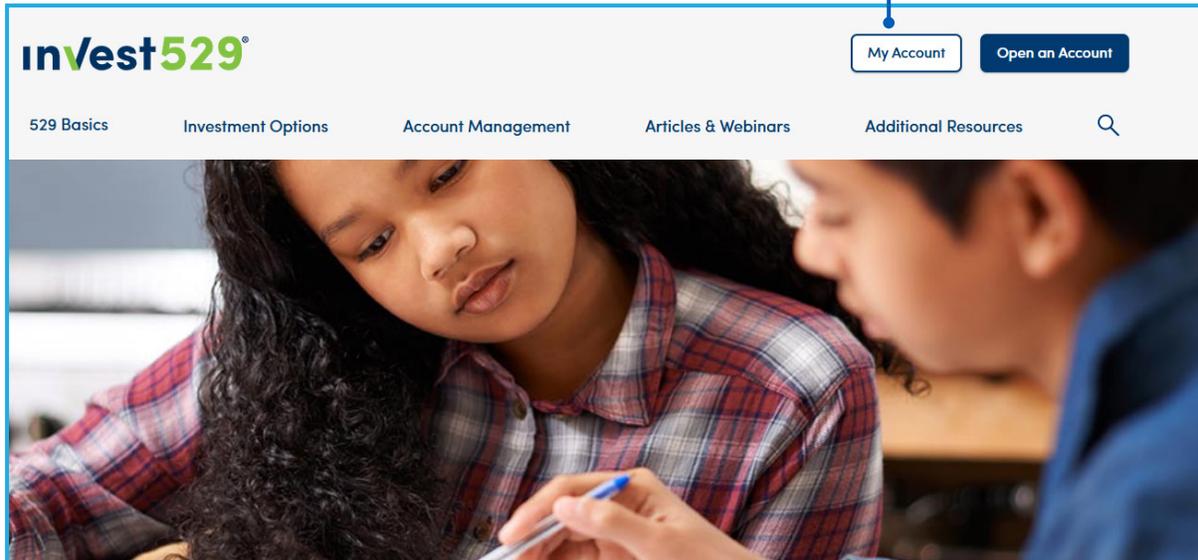




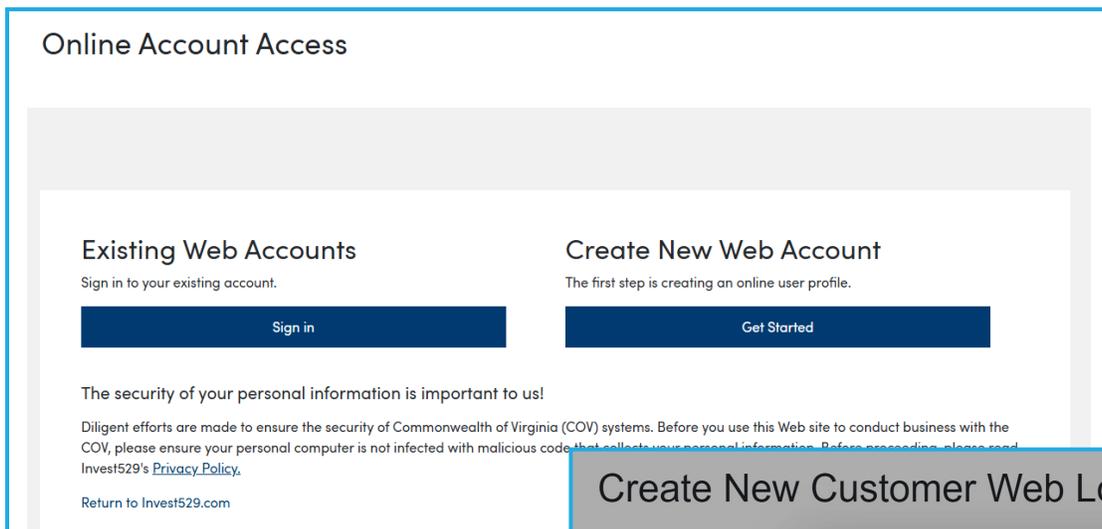
Congratulations! You've received a SOAR Scholars® award!
This guide should answer your questions about setting up your online account to view your account balance and request withdrawals.

CREATE USERNAME AND PASSWORD

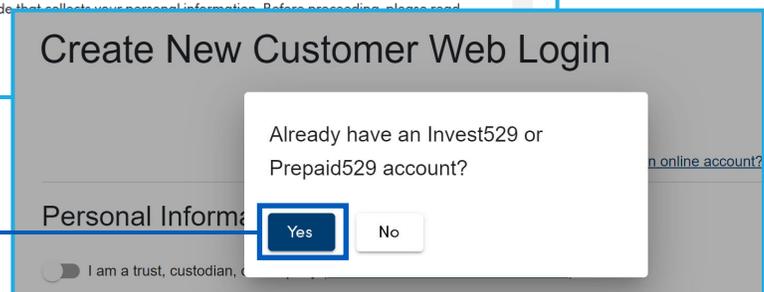
Step 1: Go to Invest529.com and click **My Account**.



Step 2: Under **Create New Web Account**, click the **Get Started** button.



IMPORTANT: When the pop-up appears, click the **Yes** button.



Step 3: Enter the required information and click **Submit**.

Existing Customer Details

Social Security Number *

Account Number *

Zip Code *

Submit

Tip: For the **Invest529 Account Number**, you must enter: **10232028**

Tip: If you moved since joining SOAR Scholars, use the **Zip Code** from your address when you first joined.

If you receive an error message, call Customer Service at 1-888-567-0540 for assistance.

Step 4: Create your **Username** and accept the **Terms & Conditions**.

Login

Username: SOAR_SCHOLAR

Edit

Terms & Conditions

Commonwealth Savers Plan, administrator of Invest529, is making every effort to provide you with the highest level of online user experience within your account. In order to ensure compliance with applicable regulations, please read below the new terms of agreement for online account access. If you choose to agree, please select 'I Agree' below and you will be directed to your account. If not, please exit and you will not be granted online account access to your account.

Prior to using Invest529's online account access, you must affirmatively consent to the terms of our Online Access Agreement ("Agreement"). Online Access permits you to electronically initiate certain Invest529 account transactions and review account information with Commonwealth Savers Plan. This Agreement contains the terms that govern your use of Online Access. You can agree to the terms of this Agreement by clicking on the **I Agree** button at the end of this Agreement.

Prior to consenting to this Agreement you must be informed of (a) the option to receive a paper or non-electronic form of the record and the transactions or category of records that may be provided; (b) your right as a customer to withdraw this consent along with any of the conditions, consequences or fees in the event of such a withdrawal request and the procedures necessary to withdraw; (c) the procedure for requesting a paper copy of an electronic record; (d) your obligation to inform us and update us of how we can contact you electronically; (e) hardware and software requirements for access to and retention of electronic records; and (f) your responsibility to provide proof of your ability to access the information and electronically consent to all of these.

I Agree & understand the terms and conditions above

Submit

Step 5: Activate your online account. You'll receive an activation email from Invest529. Click the button in the email to finish setting up your account.



SOAR Scholar,

Welcome to Invest529! You're almost finished setting up your online account.

Click the button below to activate your Invest529 online account.

Activate Account

This link expires in 1 day.

Step 6: Set up a **password** and a **phone number** for multi-factor authentication.



Set up security methods

@ SOAR_SCHOLAR

Security methods help protect your Invest529 account by ensuring only you have access.

Required now

-  **Password**
Choose a password for your account
Used for access
-  **Phone**
Verify with a code sent to your phone
Used for access or recovery

[Back to sign in](#)



Set up phone authentication

@ SOAR_SCHOLAR

Enter your phone number to receive a verification code via SMS.

SMS
 Voice call

Country/region

Phone number

Step 7: Log into your online account using your new username and password.

You'll also be asked to "verify" it's you by sending yourself a one-time code.

Online Account Access

Existing Web Accounts
Sign in to your existing account.
[Sign in](#)

Create New Web Account
The first step is creating an online user profile.
[Get Started](#)

The security of your personal information is important to us!

Diligent efforts are made to ensure the security of Commonwealth of Virginia (COV) systems. Before you use this Web site to conduct business with the COV, please ensure your personal computer is not infected with malicious code that collects your personal information. Before proceeding, please read Invest529's [Privacy Policy](#).

[Return to Invest529.com](#)

Step 8: Review profile information. After creating your username and password, you'll be asked to review your contact information. Be sure that your mailing address, phone number and email address are correct.

Address Information

Mailing Address

Country *
United States

Street Address *
9000 Arboretum Parkway

Apt / Floor / Suite

City *
North Chesterfield

State/Province *
Virginia

Zip Code *
23235

My physical address is the same as my mailing address

[Update Address Information](#)

If your information isn't correct, click the **Update** buttons to enter the correct information.

If your information is correct, click the **My Information is Correct** button.

You are required to verify all data periodically

Please review your information. You can continue where you left off by using this button.

[My Information is Correct](#)

Once you've reviewed your information, your account summary will appear.

Account Information	
Product:	Invest529 Account - Stable Value
Account Status:	Closed
Expected Usage Date:	July 1, 2021
Unit Price (NAV) as of 2/14/2025: i	\$21.816534
Unit Balance as of 2/14/2025:	0
Account Value as of 2/14/2025:	\$0.00

Award Details		
AWARD DATE	AWARD AMOUNT	AWARD UNITS
June 22, 2021	\$1000.00	49.949
June 20, 2020	\$500.00	25.4074
June 27, 2019	\$500.00	26.0061
Total	\$2000.00	101.3625

Withdrawal Details			
WITHDRAWAL DATE	WITHDRAWAL PAID TO	WITHDRAWAL AMOUNT	WITHDRAWAL UNITS
May 22, 2023	Longwood University	\$2098.54	101.3625
Total		\$2098.54	101.3625

For information about making withdrawals from your account, see the [SOAR Scholars Withdrawal Guide](#) or [watch a video](#).



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SOARVirginia.com

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